

# Video Transcript: Value of UnitedHealthcare

## Screen visuals:

The UnitedHealthcare logo stretches into a ribbon that swipes across the screen and flies away.

## Narrator:

Welcome in. We've got lots of good info to share with you — so let's get started!

## Screen text:

Welcome

Let's get started!

## Narrator:

UnitedHealthcare is here for how you live your life, with health plans built for what matters to you and designed to be more affordable, simple and supportive. Let's take a look at what you can look forward to.

## Screen visuals:

Two hands come together and create a heart. Next, a wallet, clipboard and 2 clasped hands appear.

## Narrator:

For quality care that's next-door and nation-wide, say hello to one of the largest networks in the U.S. Our network of over 1.7 million providers and about 6,000 hospitals help make it easier to access care when and where you need it.

## Screen text:

One of the largest networks

- 1,700,000+ providers
- ~6,000 hospitals

UnitedHealthcare internal analysis, July 2, 2024.

## Screen visuals:

On a map of the U.S., location pins pop up around the country. Then, a cluster of circles appears. In each circle is a health care-related item, such as a heart, prescription bottle and health care provider.

Check mark

Check mark

**Narrator:**

The Vital Medication Program aims to help make prescription drugs more affordable. It eliminates out-of-pocket costs for certain medications that may be critical to some people for maintaining health — like insulin, epinephrine, glucagon, naloxone and albuterol.

**Screen text:**

Vital Medications Program

- Insulin
- Epinephrine
- Glucagon
- Naloxone
- Albuterol

**Screen visuals:**

Capsule pills fall into a prescription bottle.

**Narrator:**

With UnitedHealthcare Rewards, you can earn rewards by reaching program goals and completing one-time reward activities. The activities you go for are up to you. So are the ways you choose to spend your earnings — toward health care expenses, everyday purchases and more. ....

**Screen text:**

UnitedHealthcare Rewards

Get in on UHC Rewards

**Screen visuals:**

As a finger swipes a smartphone screen, a present appears. The smartphone is replaced by 3 question marks. Above each, an apple, water bottle and lotus flower appear. The question marks turn into check marks.

**Narrator:**

Preventive care such as routine annual checkups and certain recommended screenings and immunizations is covered by most of our plans at no additional cost to you when you see network providers.

**Screen text:**

Preventive care

**Screen visuals:**

A calendar's pages flip forward several times, and the words "\$0 out of pocket" appear.

**Narrator:**

To connect with your plan whether you're at home or on the go, there's myuhc.com and the UnitedHealthcare app. These tools are designed to make it easier to manage claims, find network providers, share your health plan ID card and so much more.

**Screen text:**

Connect with your plan

From home — myuhc.com® On the go — UnitedHealthcare® app

**Screen visuals:**

A desktop computer and smartphone appear.

**Narrator:**

Whenever you need care — from minor procedures to major surgeries — it's good to get an idea of the costs that may be ahead. Your plan comes with tools built to help you get and compare cost estimates for network care. You can even track your deductible along the way.

**Screen text:**

Get and compare cost estimates

**Screen visuals:**

Three signs are on a post: One has a stethoscope, one has a chat bubble with a red cross in it and one has the letters ER. Then, a finger taps a smartphone, and its screen changes from a location pin on a map to a list of network health care providers.

**Narrator:**

For support with a personal touch, sign in to your myuhc.com account or call the number on your ID card.

**Screen text:**

Support with a personal touch

**Screen visuals:**

A laptop computer appears. A hand holds a debit card with a UnitedHealthcare logo.

**Narrator:**

You'll be connected to trained, caring experts ready to answer your questions, share useful information and help with your needs.

**Screen visuals:**

Two chatting head silhouettes appear.

**Narrator:**

With care at the heart of everything we do, we're proud to work with the UnitedHealthcare Children's Foundation, or UHCCF. Since 2 thousand 5, UHCCF has awarded more than 37,000 grants to families across the U.S. — helping children access health care and services that may not be covered by their families' health plan. UHCCF grants are designed to help families focus on what's most important: Improving their child's quality of life.

**Screen text:**

UnitedHealthcare Children's Foundation® (UHCCF)

UnitedHealthcare Children's Foundation, uhccf.org. Accessed July 2024. The UnitedHealthcare Children's Foundation (UHCCF) is a 501(c)(3) charitable organization that provides medical grants to help children gain access to health-related services not covered, or not fully covered, by their parents' commercial health insurance plan. UHCCF's funding is provided by contributions from individuals, corporations and UnitedHealth Group (NYSE: UNH) employees.

**Screen visuals:**

A teddy bear, ball and stacking toy sit on a shelf. Then, on a map of the U.S., location pins pop up around the country.

**Narrator:**

If it's a healthier you, you're after, there are many programs and services included in your plan at no additional cost — from wellness and lifestyle to mental health and emotional support.

**Screen text:**

Wellness programs and health support services

**Screen visuals:**

A lotus flower, apple, bandage, digital thermometer, smartwatch, blueberry, drug capsule and medical cross nestle into a neat pile.

**Narrator:**

Health plans designed with 4 things in mind: Affordability. Simplicity. Support. And...YOU. — UnitedHealthcare. There for what matters.

**Screen visuals:**

A wallet, clipboard and 2 clasped hands appear. Next, 2 hands come together and create a heart.

**Narrator:**

Now that you know more about the tools, programs and services that are included in your United Healthcare health plan, you can be well on your way to a healthier you. Thanks for watching.

**Screen visuals:**

A hot-air balloon drifts upward.

**Narrator:**

Once your plan is active, visit [myuhc.com](https://myuhc.com) to browse around to learn more — or sign up for the programs and services that catch your interest.

**Screen text:**

Already a member?

Visit [myuhc.com](https://myuhc.com)

**Screen visuals:**

Providing a quick way to access more information, a clickable button appears near the UnitedHealthcare logo.

**Narrator:**

Disclaimers are included on screen here, as well as in the video transcript.

**Screen text:**

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.

Size of UnitedHealthcare provider network: UnitedHealthcare internal analysis, July 2, 2024.

If you are not currently enrolled with UnitedHealthcare pharmacy benefit coverage, you may access your health plan's member website for additional information during your open enrollment period or you may contact your employer or health plan for additional information. Medications are categorized by common therapeutic conditions in this reference guide for ease of reference only. These categories do not determine coverage for the medication for your condition. Your benefit plan determines how these medications may be covered for you. Where differences are noted between this reference guide and your benefit plan documents, the benefit plan documents will govern. This document applies to commercial group members of UnitedHealthcare plans.

UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker, certain credits and/or rewards and/or purchasing an activity tracker with earnings may have tax implications. You should consult with an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Components subject to change. This program is not available for fully insured members in Hawaii, Vermont and Puerto Rico nor available to level funded members in District of Columbia, Hawaii, Vermont and Puerto Rico.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC. UnitedHealthcare Children's Foundation, uhccf.org. Accessed July 2024.

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