

## Signature Value <sup>™</sup> Advantage HMO Offered by United Healthcare of California

HMO Schedule of Benefits

15/250A

These services in the table below are covered as indicated when authorized through your Primary Care Physician in your Network Medical Group.

Calendar Year Deductible	None
Maximum Benefits	Unlimited
Annual Out-of-Pocket Limit	Individual: \$1,500
Annual Out-of-Pocket Limit includes Co-payments for UnitedHealthcare	Family: \$4,500
benefits including behavioral health, and prescription drug and	
acupuncture benefits. It does not include standalone, separate and	
independent Dental, Vision and Chiropractic benefit plans offered to	
groups. Co-payments for certain types of Covered Health Care	
Services do not apply toward the Out-of-Pocket Limit and will require a	
Co-payment even after the Out-of-Pocket Limit has been met. When an	
individual member of a family unit has paid an amount of Deductible	
and Co-payments for the Calendar Year equal to the Individual Out-of-	
Pocket Limit, no further Co-payments will be due for Covered Health	
Care Services for the remainder of that Calendar Year. The remaining	
family members will continue to pay the applicable Co-payment until a	
member satisfies the Individual Out-of-Pocket Limit or until a family	
satisfies the Individual Out-of-Pocket Limit.	
Coupons: We may not permit certain coupons or offers from	
pharmaceutical manufacturers or an affiliate to apply to your Out-of-	
Pocket Limit.	
PCP Office Visits	\$15 Office Visit Co-payment
Specialist Office Visits	\$15 Office Visit Co-payment
(Member required to obtain referral to Specialists except for OB/GYN	
Physician Services and Emergency/Urgently Needed Services)	
Co-payments for audiologist and podiatrist visits will be the same as	
for the PCP.	
Hospital Benefits	\$250 Co-payment per admit
(Only one hospital Co-payment per admit is applicable. If a transfer to	
another facility is necessary, you are not responsible for the additional	
hospital admission Co-payment for that admit)	
Emergency Services	\$100 Co-payment
	Co-payment waived if admitted
Urgently Needed Services	
Urgent care services – services provided within the geographic area	\$15 Co-payment
served by your medical group	
Urgent care services – services provided <b>outside</b> of the geographic	\$50 Co-payment
area served by your medical group	
Please consult your EOC for additional details. Consult your physician	
website or office for available urgent care facilities within the area	
served by your medical group.	

Benefits Available While Hospitalized as an Inpatient

Benefits Available While Hospitalized as an Inpatient	
Bone Marrow Transplants	\$250 Co-payment per admit
Clinical Trials Clinical Trial services require prior authorization by UnitedHealthcare. If you participate in a Cancer Clinical Trial provided by an Out-of-Network Provider that does not agree to perform these services at the rate UnitedHealthcare negotiates with Participating Providers, you will be responsible for payment of the difference between the Out-of-Network Providers billed charges and the rate negotiated by UnitedHealthcare with Participating Providers, in addition to any applicable Co-payments, coinsurance or deductibles.	Paid at negotiated rate. Balance (if any) is the responsibility of the Member.
Hospice Services (Prognosis of life expectancy of one year or less)	No charge
Hospital Benefits (Only one hospital Co-payment per admit is applicable. If a transfer to another facility is necessary, you are not responsible for the additional hospital admission Co-payment for that admit)	\$250 Co-payment per admit
Mastectomy/Breast Reconstruction (After mastectomy and complications from mastectomy)	\$250 Co-payment per admit
Maternity Care Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card.	\$250 Co-payment per admit
Mental Health Services including, but not limited to, Residential Treatment Centers  Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage. (Only one hospital Co-payment per admit is applicable. If a transfer to another facility is necessary, you are not responsible for the additional hospital admission Co-payment for that admit)	\$250 Co-payment per admit
Newborn Care The inpatient hospital benefits Co-payment does not apply to newborns when the newborn is discharged with the mother within 48 hours of the normal vaginal delivery or 96 hours of the cesarean delivery. Please see the Combined Evidence of Coverage and Disclosure Form for more details.	\$250 Co-payment per admit
Physician Care	No charge
Reconstructive Surgery	\$250 Co-payment per admit
Rehabilitation and Habilitative Care (Including physical, occupational and speech therapy)	\$250 Co-payment per admit
Skilled Nursing Facility Care (Up to 100 days per benefit period)	No charge
Substance Related and Addictive Disorder including, but not limited to, Inpatient Medical Detoxification and Residential Treatment Centers  Please refer to your UnitedHealthcare of California Combined  Evidence of Coverage and Disclosure Form for a complete description of this coverage.	No charge
Termination of Pregnancy (Medical/medication and surgical)	No charge
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Benefits Available on an Outpatient Basis	
Allergy Testing/Treatment	
(Serum is covered)	
PCP Office Visit	\$15 Office Visit Co-payment
Specialist Office Visit	\$15 Office Visit Co-payment
Ambulance	No charge
Clinical Trials	Paid at negotiated rate.
Clinical Trial services require prior authorization by UnitedHealthcare. If	Balance (if any) is the responsibility
you participate in a Cancer Clinical Trial provided by an Out-of-Network	of the Member.
Provider that does not agree to perform these services at the rate	
UnitedHealthcare negotiates with Participating Providers, you will be	
responsible for payment of the difference between the Out-of-Network	
Providers billed charges and the rate negotiated by UnitedHealthcare with	
Participating Providers, in addition to any applicable Co-payments,	
coinsurance or deductibles.  Cochlear Implant Devices	No charge
(Additional Co-payment for outpatient surgery or inpatient hospital	No charge
benefits and outpatient rehabilitation therapy may apply)	
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Dental Treatment Anesthesia	\$15 Co-payment
(Additional Co-payment for outpatient surgery or inpatient hospital	
benefits may apply)	
Depo-Provera Medication – (other than contraception)	\$35 Co-payment
(limited to one Depo-Provera injection every 90 days. Additional	
Co-payment for office visits may apply.)	
Dialysis	\$15 Co-payment per treatment
(Additional Co-payment for office visits may apply)	
Durable Medical Equipment	No charge
Durable Medical Equipment for the Treatment of Pediatric Asthma	No charge
(Includes nebulizers, peak flow meters, face masks and tubing for the	
Medically Necessary treatment of pediatric asthma of Dependent children who are covered until at least the end of the month in which	
Member turns 19 years of age.)	
Hearing Aid - Standard	No charge
\$5,000 annual benefit maximum per calendar year. Limited to one	140 ondigo
hearing aid (including repair and replacement) per hearing impaired ear	
every three years. (Repairs and/or replacements are not covered,	
except for malfunctions. Deluxe model and upgrades that are not	
medically necessary are not covered.)	
Hearing Aid – Bone Anchored	Depending upon where the covered health
Repairs and/or replacements are not covered, except for malfunctions.	service is provided, benefits for bone anchored
Deluxe model and upgrades that are not Medically Necessary are not	hearing aid will be the same as those stated
covered. Bone-anchored hearing aid will be subject to applicable	under each covered health service category in
medical/surgical categories (e.g. inpatient hospital, physician fees) only	this Schedule of Benefits.
for members who meet the medical criteria specified in the Combined	
Evidence of Coverage and Disclosure Form. Repairs and/or	
replacement for a bone-anchored hearing aid are not covered, except	
for malfunctions. Deluxe model and upgrades that are not Medically	
Maraceany are not covered	

Necessary are not covered.

Benefits Available on an Outpatient Basis (Continued)

Hearing Exam PCP Office Visit \$15 Office Visit Co-payment Specialist Office Visit \$15 Office Visit Co-payment Co-payments for audiologist and podiatrist visits will be the same as for the PCP. Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card. Home Health Care Visits No charge (Up to 100 visits per calendar year) Home Test Kits for Sexually Transmitted Diseases Depending upon where the covered health service is provided, benefits will be the same as those stated under each covered health service category in this Schedule of Benefits **Hospice Services** No charge (Prognosis of life expectancy of one year or less) Infertility Services Not covered Infusion Therapy No charge Infusion Therapy is a separate Co-payment in addition to a home health care of an office visit Co-payment. Applies to dollar co-payments only: In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate. Injectable Drugs No charge (Co-payment/Coinsurance not applicable to injectable immunizations, birth control, Infertility and insulin. If injectable drugs are administered in a physician's office, office visit Co-payment/Coinsurance may also apply) **Outpatient Injectable Medication** Self-Injectable Medication Applies to dollar co-payments only: In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate. FDA-approved contraceptive methods and procedures recommended by the Health Resources and Services Administration as preventive care services will be 100% covered. Co-payment applies to contraceptive methods and procedures that are NOT defined as Covered Health Care Services under the Preventive Care Services and Family Planning benefit as specified in the Combined Evidence of Coverage and Disclosure Form. \_aboratory Services \$15 Co-payment (When available through or authorized by your Participating Medical Group) (Additional Co-payment for office visits may apply) Maternity Care, Tests and Procedures **PCP Office Visit** No charge Specialist Office Visit No charge Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card.

Benefits Available on an Outpatient Basis (Continued)

Mental Health Care Services Outpatient Office Visits include: \$15 Office Visit Co-payment Diagnostic evaluations, assessment, treatment planning, treatment and/or procedures, individual/ group counseling, individual/ group evaluations and treatment, referral services, and medication management All Other Outpatient Treatment include: No charge Partial Hospitalization/ Day Treatment, Intensive Outpatient Treatment, crisis intervention, electro-convulsive therapy, psychological testing, facility charges for day treatment centers. Behavioral Health Treatment for pervasive developmental Disorder or Autism Spectrum Disorders, laboratory charges, or other medical Partial Hospitalization/ Day Treatment and Intensive Outpatient Treatment, and psychiatric (Please refer to your Supplement to the UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.) Oral Surgery Services No charge Outpatient Habilitative Services and Outpatient Therapy \$15 Office Visit Co-payment \$15 Office Visit Co-payment

Outpatient Medical Rehabilitation Therapy at a Participating Free-Standing or Outpatient Facility (Including physical, occupational and speech therapy)

Outpatient Surgery at a Participating Free-Standing or Outpatient Surgery Facility

No charge

Physician Care PCP Office Visit Specialist Office Visit

\$15 Office Visit Co-payment \$15 Office Visit Co-payment

Preventive Care Services No charge

(Services as recommended by the American Academy of Pediatrics (AAP) including the Bright Futures Recommendations for pediatric preventive health care, the U.S. Preventive Services Task Force with an "A" or "B" recommended rating, the Advisory Committee on Immunization Practices and the Health Resources and Services Administration (HRSA), and HRSA-supported preventive care guidelines for women, and as authorized by your Primary Care Physician in your Participating Medical Group.) Covered Health Care Services will include, but are not limited to, the following:

- Colorectal Screening
- Hearing Screening
- Human Immunodeficiency Virus (HIV) Screening
- **Immunizations**
- **Newborn Testing**
- **Prostate Screening**
- Vision Screening
- Well-Baby/Child/Adolescent care
- Well-Woman, including routine prenatal obstetrical office visits

Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form. Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card.

**Benefits Available on an Outpatient Basis (Continued)** 

Prosthetics and Corrective Appliances	No charge
Radiation Therapy	
Standard:	No charge
(Photon beam radiation therapy)	
Complex:	No charge
(Examples include, but are not limited to, brachytherapy, radioactive	
implants and conformal photon beam; Co-payment applies per 30 days or treatment plan, whichever is shorter; Gamma Knife and Stereotactic	
procedures are covered as outpatient surgery. Please refer to	
outpatient surgery for Co-payment amount if any)	
Radiology Services	
Standard: (Additional Co-payment for office visits may apply)	No charge
Specialized Scanning and Imaging Procedures:	No charge
(Examples include but are not limited to, CT, SPECT, PET, MRA and	
MRI – with or without contrast media) A separate Co-payment will be	
charged for each part of the body scanned as part of an imaging	
procedure.	
Substance Related and Addictive Disorder Services Outpatient Office Visits include, but are not limited to:	No charge
Diagnostic evaluations, assessment, treatment planning, treatment	No charge
and/or procedures, individual/group evaluations and treatment,	
individual/group counseling and detoxifications, referral services, and	
medication management	
All Other Outpatient Treatment includes, but are not limited to:	No charge
Partial Hospitalization/ Day Treatment, Intensive Outpatient Treatment,	
crisis intervention, facility charges for day treatment centers, laboratory	
charges, and methadone maintenance treatment	
Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete	
description of this coverage.	
Termination of Pregnancy (Medical/medication and surgical)	No charge
FDA-approved contraceptive methods and procedures recommended by	9-
the Health Resources and Services Administration as preventive care	
services will be 100% covered. Co-payment applies to contraceptive	
methods and procedures that are NOT defined as Covered Services	
under the Preventive Care Services and Family Planning benefit as	
specified in the Combined Evidence of Coverage and Disclosure Form.	
Vasectomy	No charge
Virtual Care Services	\$15 Co-payment
Benefits are available only when services are delivered through a	. ,
Designated Virtual Network Provider. You can find a Designated Virtual	
Network Provider by going to www.myuhc.com or by calling Customer	
Service at the telephone number on your ID card.	
Vision Refractions	\$15 Co-payment

Note: Benefits with Percentage Co-payment amounts are based upon the Allowed Amount, or the Recognized Amount as applicable, which is defined in the Evidence of Coverage.

## Allowed Amounts

Allowed Amounts are the amount we determine that we will pay for Benefits.

- For Network Benefits for Covered Health Care Services provided by a Network Provider, except for your cost sharing obligations, you are not responsible for any difference between Allowed Amounts and the amount the provider bills.
- For Covered Health Care Services that are Ancillary Services received at Network facilities on a non-Emergency basis at which, or as a result of which, services are received from out-of-Network Providers, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible. You shall pay no more than the same cost sharing than you would pay for the same Covered Health Care Services received from a Network Provider.
- For Covered Health Care Services that are non-Ancillary Services received at certain Network facilities on a
  non-Emergency basis from out-of-Network Physicians who have not satisfied the notice and consent criteria
  or for unforeseen or urgent medical needs that arise at the time a non-Ancillary Service is provided for which
  notice and consent has been satisfied as described below, you are not responsible, and the out-of-Network
  provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible which is based on
  the Recognized Amount as defined in the Combined Evidence of Coverage and Disclosure Form.
- For Covered Health Care Services that are Emergency Health Care Services provided by an out-of-Network
  provider, you are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your
  applicable Co-payment, Co-insurance or deductible which is based on the Recognized Amount as defined in the
  Combined Evidence of Coverage and Disclosure Form.
- For Covered Health Care Services that are Air Ambulance services provided by an out-of-Network provider, you
  are not responsible, and the out-of-Network provider may not bill you, for amounts in excess of your applicable Copayment, Co-insurance or deductible which is based on the rates that would apply if the service was provided by a
  Network provider which is based on the Recognized Amount as defined in the Combined Evidence of Coverage and
  Disclosure Form.

Allowed Amounts are determined in accordance with our reimbursement policy guidelines or as required by law, as described in the Combined Evidence of Coverage and Disclosure Form.

For Network Benefits, Allowed Amounts are based on the following:

- When Covered Health Care Services are received from a Network provider, Allowed Amounts are our contracted fee(s) with that provider.
- When Covered Health Care Services are received from an out-of-Network provider as arranged by us, including
  when there is no Network provider who is reasonably accessible or available to provide Covered Health Care
  Services, Allowed Amounts are an amount negotiated by us or an amount permitted by law. Please contact us if you
  are billed for amounts in excess of your applicable Co-insurance, Co-payment or any deductible. We will not pay
  excessive charges or amounts you are not legally obligated to pay.

When Covered Health Care Services are received from an out-of-Network provider as described below, Allowed Amounts are determined as follows:

For non-Emergency Covered Health Care Services received at certain Network facilities from out-of-Network Physicians when such services are either Ancillary Services, or non-Ancillary Services that have not satisfied the notice and consent criteria of section 2799B-2(d) of the Public Health Service Act with respect to a visit as defined by the Secretary, the Allowed Amount is based on one of the following in the order listed below as applicable:

- The reimbursement rate as determined by a state All Payer Model Agreement.
- The reimbursement rate as determined by state law.
- The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
- The amount determined by Independent Dispute Resolution (IDR).

For the purpose of this provision, "certain Network facilities" are limited to a hospital (as defined in 1861(e) of the Social Security Act), a hospital outpatient department, a critical access hospital (as defined in 1861(mm)(1) of the Social Security Act), an ambulatory surgical center as described in section 1833(i)(1)(A) of the Social Security Act, and any other facility specified by the Secretary.

**IMPORTANT NOTICE**: For Ancillary Services, non-Ancillary Services provided without notice and consent, and non-Ancillary Services for unforeseen or urgent medical needs that arise at the time a service is provided for which notice and consent has been satisfied, you are not responsible, and an out-of-Network Physician may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance or deductible.

**For Emergency Health Care Services provided by an out-of-Network provider**, the Allowed Amount is based on one of the following in the order listed below as applicable:

- The reimbursement rate as determined by a state All Payer Model Agreement.
- The reimbursement rate as determined by state law.
- The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
- The amount determined by Independent Dispute Resolution (IDR).

**IMPORTANT NOTICE**: You are not responsible, and an out-of-Network provider may not bill you, for amounts in excess of your applicable Co-payment, Co-insurance or deductible.

**For Air Ambulance transportation provided by an out-of-Network provider**, the Allowed Amount is based on one of the following in the order listed below as applicable:

- The reimbursement rate as determined by a state All Payer Model Agreement.
- The reimbursement rate as determined by state law.
- The initial payment made by us or the amount subsequently agreed to by the out-of-Network provider and us.
- The amount determined by *Independent Dispute Resolution (IDR)*.

**IMPORTANT NOTICE**: You are not responsible, and an out-of-Network provider may not bill you, for amounts in excess of your Co-payment, Co-insurance or deductible which is based on the rates that would apply if the service was provided by a Network provider.

For Emergency ground ambulance transportation provided by an out-of-Network provider, the Allowed Amount, which includes mileage, is a rate agreed upon by the out-of-Network provider or, unless a different amount is required by applicable law, determined based upon the median amount negotiated with Network providers for the same or similar service.

**IMPORTANT NOTICE:** Out-of-Network providers may bill you for any difference between the provider's billed charges and the Allowed Amount described here.

EACH OF THE ABOVE-NOTED BENEFITS IS COVERED WHEN AUTHORIZED BY YOUR PARTICIPATING MEDICAL GROUP OR UNITEDHEALTHCARE, EXCEPT IN THE CASE OF A MEDICALLY NECESSARY EMERGENCY OR URGENTLY NEEDED SERVICE OR OTHER SERVICES PROVIDED BY OUT-OF-NETWORK PROVIDERS AS DESCRIBED ABOVE. A UTILIZATION REVIEW COMMITTEE MAY REVIEW THE REQUEST FOR SERVICES.

**Note:** This is not a contract. This is a Schedule of Benefits and its enclosures constitute only a summary of the Health Plan.

THE MEDICAL AND HOSPITAL GROUP SUBSCRIBER AGREEMENT AND THE UNITEDHEALTHCARE OF CALIFORNIA COMBINED EVIDENCE OF COVERAGE AND DISCLOSURE FORM AND ADDITIONAL BENEFIT MATERIALS MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF COVERAGE. A SPECIMEN COPY OF THE CONTRACT WILL BE FURNISHED UPON REQUEST AND IS AVAILABLE AT THE UNITEDHEALTHCARE OFFICE AND YOUR EMPLOYER'S PERSONNEL OFFICE. UNITEDHEALTHCARE'S MOST RECENT AUDITED FINANCIAL INFORMATION IS ALSO AVAILABLE UPON REQUEST.

Customer Service: 800-624-8822 711 (TTY) www.myuhc.com